



KNOWLE WEST ALLIANCE

rooted in the community; growing for the future

Job Pack: High Street Community Connector

We are looking for a passionate Community Connector to join the Knowle West Alliance and help build relationships on Filwood Broadway High Street by engaging local people, high street businesses and organisations.

About Knowle West Alliance

The Knowle West Alliance (KWA) is made up of residents of Knowle West, local groups and organisations working together to achieve a shared vision for the neighbourhood.

Our vision is for ‘Knowle West to be a place where everyone wants to be; where residents are healthy, happy, well connected and the area is green, prosperous and fun. A place people are proud to call home’.

Our mission is to work together to increase connectivity, engagement and action. With current focuses on community cohesion and food justice. We support the conditions for people to get involved in what matters to them.

Our approach is rooted in collaboration, with a strong commitment to social justice and community empowerment.

Find out more about KWA’s work at www.knowlewestalliance.co.uk and our community website www.knowlewest.co.uk

About Filwood Broadway Regeneration

The regeneration project at Filwood Broadway (see [Filwood Regeneration webpage](#) and [explainer video](#) for a project overview) is the latest milestone in a decades-long history of community activism, with many organisations forming to respond to urgent local needs. We are looking for a passionate Community Connector to continue to build on this momentum to help build relationships by engaging local people, high street businesses and organisations. The connector will work to signpost opportunities, build networks across the neighbourhood and support local people to access the resources they need.

Filwood Broadway Action Team (FBAT)

The FBAT is a local campaign group working towards a shared vision of a thriving community-led high street that caters to the needs of Knowle Westers and nurtures inclusive economic and cultural growth. FBAT brings together key local stakeholders such as residents, workers, active organisations*, shop tenants, landlords and council officers. As part of the recent regeneration project, the FBAT has established a series of shared goals for the high street, set out in the [Filwood Broadway Action Plan](#). This includes making Filwood Broadway a destination that serves local needs, supporting the local economy and creating places for young people.



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FBAT members decided that funding should be allocated for a dedicated Community Connector role to strengthen community networks and support the FBAT in delivering on these strategic objectives.

Welcoming everyone

We believe our work will be stronger with greater diversity. Our goal is to be an inclusive place to work and for our team to fully reflect the communities we work in.

We welcome applications from people of all backgrounds and particularly those that are under-represented in our organisation and VCSE sector compared to the communities we work with. This includes people who identify as working-class, Black, Asian, mixed heritage or other global majority backgrounds, transgender, non-binary, D/deaf, visually impaired, disabled or neurodivergent.

Access

We want to ensure our recruitment process is accessible for you. If you would like this information in a different format, require further information, need support with access requirements or an informal chat about the post please contact us by email at enquiries@kwmc.org.uk or call [0117 903 0444](tel:01179030444).

Job Details

Job Title: High Street Community Connector

Report To: Knowle West Alliance Programme Director

Hours: Part-time 2 days/week, fixed term for three years initially
Some occasional evening and weekend work may be required based on programme needs (and by agreement).

Salary: £30,051 full time equivalent. £12,183 pro-rata.

Leave: 25 days pro-rata plus bank holidays.

Contract: The role is offered as a 3-year fixed term contract subject to successful completion of a 3 month probation period. The role can be extended subject to further funding being secured.

Benefits: Employee Assistance Programme, employer pension contribution, flexible working, training and development, cycle to work scheme, Christmas office closure, your birthday off work.

Location: Filwood Community Centre / Knowle West Media Centre / Hybrid

Start Date: Spring 2026 in agreement with successful applicant.



Role Overview

The High Street Community Connector is a community engagement role that will convene FBAT meetings and take proactive steps to deliver on the actions outlined in the [Action Plan](#) and work toward the vision for creating a thriving high street at Filwood Broadway (see Action Plan summary video here: <https://youtu.be/oe4jDIqpMGE>).

We're looking for someone who is people-centred, proactive, and grounded in community values. You don't need to tick every box - what matters most is your ability to build trust and make connections.

What We Offer

As an alliance we are mutually supportive, kind and solution focussed. We share values that underpin our asset-based approach. We respect and learn from the shared depth of community knowledge and we are also up for trying new things. We want the best for Knowle West, and we believe that together we are better able to move towards our shared vision. While the role will require a level of self-led work, you will be supported by the team at Knowle West Alliance who provide:

- A supportive and inclusive working environment
- Flexible working options
- Training and development opportunities
- The chance to make a real impact in the community

Key Responsibilities

- Support FBAT's operations, ensuring the group works toward the achievement of actions set out in the 'Action Plan'
- Build and maintain strong relationships with a diverse range of residents, community groups, and high street stakeholders (including Places for People (community outreach and commercial lettings teams), Community in Partnership Knowle West (Filwood Community Centre) and Bristol City Council.
- Monitor and report on delivery of the 'Action Plan' objectives to the FBAT - maintaining records and tracking engagement
- Set up, facilitate &/or support regular meetings as well as one-off events, workshops, and community meetings.
- Communicate the activities of the FBAT with residents, community groups, and high street stakeholders.
- Coordination of FBAT activities with wider projects across high streets in Knowle West.
- Promote inclusion, diversity, and equity in all interactions.
- Administer the Community Chest funding pot and seek / coordinate funding applications to build the pot.
- Build relationships with prospective shop owners and support business development. This includes managing an active list of potential businesses and community initiatives interested in using space on Filwood Broadway alongside pushing to progress the activation of vacant high street units.



Role Development

We anticipate that the kind of work that the Community Connector will undertake will evolve over the course of the 3 years, with a focus on more relationship building at the start, moving to more new-business liaison and support later in the term.

Person Specification

Essential:

- Excellent interpersonal, communication and relationship building skills, including ability to facilitate meetings.
- Experience working in or with communities, voluntary sector, or outreach.
- Ability to engage people from diverse backgrounds and communities.
- Knowledge of local services and associated processes or willingness to learn.
- Strong organisational skills.
- Self-motivated and able to work independently and collaboratively.
- Some experience of project management, producing reports and budget management or willingness to learn.
- Confident and competent using standard IT software including Microsoft packages.
- Commitment to equality, diversity, and inclusion.
- Knowledge of or connection with Knowle West and/or the ability to quickly acquire local knowledge and demonstrate passion for the area.

Desirable:

- Experience in community development or related fields.
- Knowledge and experience of fundraising – and/or a willingness to seek further funding opportunities for the FBAT and support in preparing applications.

Application Process

Interested candidates are invited to attend an in-person role drop-in event 4-5.30pm on Tuesday 31st March at Filwood Community Centre, 15-19 Filwood Broadway. No need to sign up. Contact kate.bedney@bristol.gov.uk or call +44 (0) 117 903 0444 to find out more.

Deadline to apply: 23:59pm, Thursday 23rd April 2026

Interview Dates: Wednesday 6th May

How to Apply

Please read the job description and person specification carefully. Then please complete our online application form here:

<https://airtable.com/appWsHir1vmS96QjA/shreNWK5ujtpVL2HD>



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You will be asked some basic details, to respond to the 2 questions below, to upload a CV and to complete an anonymous equalities monitoring form.

1. Why you want to join KWA, and what excites you about the role?
2. How do your skills and experience meet the job description and skills, experience and knowledge set out in the person specification? Please give specific examples – these could be from your past or current employment, unpaid projects and hobbies, learning, training, skills or general lived experience.

You can answer the questions in writing or by providing a link to a video or audio clip. Written answers should be no longer than 250 words for question 1 and 750 words for question 2. Video or audio clips should be no longer than 10 minutes total in length and uploaded to an online platform that does not expire (e.g. not WeTransfer).

As part of our commitment to being a Disability Confident Employer we guarantee an interview to anyone who identifies as disabled (as defined by the Equalities Act 2010) that meets the essential criteria set out in the person specification. Please make sure to state if you'd like to be considered under this initiative in your application.

If you'd like to talk to someone about the role, in advance of making an application, please contact kate.bedney@bristol.gov.uk.

Offer of employment

All offers of employment are made subject to contract, receipt of at least two suitable references and documentation confirming your eligibility to work in the UK.